

Eddie Sleeper

From: Advanced Tech Salon and Spa <myhairisin1234@gmail.com>
Sent: Monday, February 12, 2018 6:28 PM
To: Eddie Sleeper
Subject: "Testimony for February 13, 2018 Energy Cmte Meeting" in the subject line.
Attachments: Scan.pdf; Scan1.pdf

Greetings and Salutations;

My name is Denisessa Watson and this is my experience with DTE Energy. on 10/17/2017 I arrived home at 7:41 PM to find my driveway gate kicked and dislodged despite the lock on it. Upon seeing the gate I was so frightened. I crept to the back yard to see if anyone was back there and if the windows had been broken. Upon approaching the side door I saw this notice. DTE Energy has always had access to the meters. When I get the phone notice I stay home and opened the gate for the meter reader or leave the gate unchained.

Not only was the little sense of security I had totally shattered, my safety and security was further jeopardize as I had no electricity to run my alarm. DTE put the property inside my yard at risk for being stolen. Thank goodness I had no babies in the coops as they would surely have been stolen.

I was more-so afraid that someone would come into my home with the intent to rob, possibly rape and kill me. I would not be able to call 911 I couldn't charge my phone. My alarm service stopped working after 3 days. I would sit in the car to get warm and to charge my phone.

The day my alarm completely went out, I was on my way to the hospital when the alarm company called. I had to make the choice to go back home and see what damage had been done and try to secure my dwelling. Fortunately, it was the alarm completely dying. Unfortunately for me I was so exhausted and stressed out I couldn't make it to the hospital.

My health declined at a greater rate as I suffer from serious health conditions. So, due to the power being cut I was unable to use my CPAP (Breathing) Machine and my Lymphedema Pump (reduce swelling in feet and legs to improve mobility and make it possible to walk.

hats worse than being in the dark and cold? Being hungry. I went hungry at least 2 meals each day as I had to go to a relatives home to eat, My food that I had just purchased spoiled. Also, I loss money in fuel costs. What was supposed to be bill money I had to use to travel to a relatives house, purchase food items to prepare and also to bath as I had no hot water.

Allow me please to point out; I live in a rented home. I respect the fact that it is my Landlords choice to accept or decline the installation of a smart meter. This choice is not mine. Therefore, out of common sense, I would never do anything that would damage or cost someone else money in relation to their property.

The only reason my gate(I paid for and had installed!) was locked is because I have valuable property in my yard of which needs protecting and also to slow and or deter a criminal from entering with no resistance, breaking into my home, my shed, the garage and from running off with my coops and at one time what would have been my babies. (Chickens)

Let me make this one major fact known. I suffer from hyper electromagnetic sensitivity. I have always had issues with electromagnetic objects. While I have a cell phone and a cordless phone, I try to keep my phone

away from my face and off my body as much as possible. I do not have a microwave and try minimize usage. Since the installation of the newest updated gas and electric meter I started experiencing immediate headaches and tingling of skin, coupled with numbness of limbs and a instant onset of diabetes and other issues. I have head aches daily and they are long and hard. I have never suffered from head aches, diabetes or thyroid issues. Today I do.

Believe me, I thought to myself about the effects of fight or flight. I did the self talk and I know, the effects was not and isn't imaginary. The side effects from smart meters are very real and more substantial damage is done because of them. We can chose to use a phone, bluetooth and other devices. Smart meters are stationary and we are encased with radio waves from all sides and angles. What's worse is that DTE is not paying you attention and it seems they don't. I was told by a DTE energy employee that the radio waver go in to the home, out and from side to side at 3 ft. I don't know if this is true or not, I only know that I feel the difference and its not good.

Technology can be such a wonderful thing. Especially when it's used for the benefit and the good of all human kind. We can not truly function in today's society without it. There are safe cellular devices but we are not allowed to purchase them. Only a select few can so, it stands to reason that a healthier more effective form of the system DTE is using is possible. DTE is a great company. I only wish they would be more compassionate.

Trespassing and destruction of a persons property is illegal and should not be tolerated. Someone living without lights and gas should never be allowed. This is how those below and just at the poverty level are treated. Gouging of pricing should never be allowed, yet it is tolerated. We know the price of everything is up. DTE literally has the POWER to make things better for everyone. Opting out is: us paying to be poisoned at a slower rate. As for pricing, I believe these smart meters malfunction quite often. I have cut power to almost everything in the house and for long periods at a time. Tell me why is my DTE bill more?

These absorbent price hikes that are then lowered by savings and hardship programs for those who apply and are approved; means extra tax incentives and deductions for DTE Energy. DTE should not leave any household without utilities; especially in Flint, Detroit and Ecourse. DTE should be paid and on time. Consumers should be charged, fair and reasonable prices.

DTE please make clean, healthy energy accessible to those who are below and/or at the poverty levels utilities at prices they can afford. I don't know why the meters are not solar and why the consumers cant get a discount for calling in their own reading as a confirmation. Call me if you want to hear more of my idea. Allow common consumers the opportunity to afford going to the DTE show case...Provide lots of jobs and training to those impoverished, those who are "under the weather". Without consumers there would be no DTE energy and without an electric company we all would be in the stone age.

Thank You,

Denisessa Watson

IMPORTANT INFORMATION

Your electric service has been interrupted for refusing access to our metering equipment. Please allow access and call us at 513-235-4009 to have the new advanced meter installed and for power restore. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

During recent visits to the above address, access was denied for us to access to our metering equipment. Michigan Public Service Commission Rule 460.137 The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

For these reasons, your electric service has been disconnected. You may be required to pay a reconnect fee to have your service restored.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us and a non-transmitting advanced meter will be installed.

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.



LAKESHORE LEGAL AID'S
COUNSEL & ADVOCACY LAW LINE
ATTORNEYS AND COUNSELORS AT LAW

16130 Northland Drive, Southfield, Michigan 48075
Local (248) 569-9658 Toll Free (888) 783-8190 Fax (248) 569-9980

October 24, 2017

Denisessa Watson
20402 Snowden Ct
Unit 346
Detroit, MI 48235

Re: Case # 31-17-23868

Dear Ms. Watson:

Thank you for calling the Counsel & Advocacy Law Line (CALL) with your legal concerns. We have tried to contact you about your case but have been unable to reach you.

I wanted to discuss the matter of the Smart Meter with you further. On May 15, 2013, DTE Electric received approval from the Michigan Public Service Commission (MPSC) to implement an Opt Out program for residential electric customers who do not wish to participate in the Smart Metering Program. This approval allows residential customers of record the option of having a non-transmitting smart meter installed. The customer of record must call the Customer Service line at 800.477.4747 to request program enrollment.

Customers who enroll in the Opt Out program are required to pay the following fees for each site enrolled in the program:

\$67.20 initial one-time fee to install a non-transmitting smart meter
\$9.80 monthly charge

If you are still without power, please call us so that we can work to further assist you.

Please call us as soon as you receive this letter. Our hotline is open for incoming calls on Mondays, Tuesdays, Wednesday and Thursdays from 9:00 a.m. until 7:00 p.m., and Fridays from 9:00 a.m. until 3:00 pm. Unfortunately, we don't take appointments or accept walk-ins at our office. All assistance is provided over the phone.

If we do not hear from you within ten days, we will assume that you no longer need our help and will close our file. We look forward to talking with you, and wish you all the best.

Sincerely,



Sarah Cross
Attorney at Law

12/06/2017

H

CAF**T001*2*P01*****AUTO**SCH 5-DIGIT 48205
MARVERLIA K COLVIN
11804 COLLEGE ST
DETROIT MI 48205-3372



T8:

Damage Claims

From D. Watson
Marverlia Colvin
11804 College St.
Detroit 48205

Account Number: 910006400014

Dear Marverlia K Colvin,
Marverlia

Thank you for your recent inquiry regarding your damages and losses. By completing the attached form as thoroughly as possible you can help us to efficiently evaluate and process your damage claim. An investigation will be conducted and a decision will be rendered within 30 days. **Your claim will be denied if your damages are a result of any of the following circumstances:**

1. You are not the customer of record or the owner of the damaged property.
2. Storms/outside Interference – The company will not be responsible for damages or losses resulting from weather related conditions.
3. Equipment Failure – The company will not be responsible for damages or losses beyond our control, unless the Company fails to exercise reasonable care and skill in furnishing the service.

Property or Equipment Damage: Pictures will be required showing the damages (such as landscape, water, etc.) incurred prior to completing your repairs.

If circumstances 1-3 above do not apply, please complete the damage claim form on the reverse side of this letter. An acknowledgement letter will be sent upon receipt of your damage claim form.

DTE Energy-Damage Claims Management 1-800-477-4747

I am the owner of the damaged Property
I am the tenant
I pay the DTE ENERGY Bill (submit Payments)

10/06/17

Electric ☒Gas ☒

Investigation of this claim will only begin upon
return of this completed form to DTE Energy

NO GAS APPLIANCES could be used as they had electrical components

DAMAGE CLAIM FORM

DTE Energy

Damage Claims Management

Fax - 1-800-845-0351 Or

Email - Damage_Claims_2@dteenergy.com

PLEASE PRINT

Property Owner _____

Tenant ☒

EVENT

Name: Mr./Mrs./Ms. DeMissa Watson

Spouse's Name _____

Home Telephone _____

Work Telephone _____

Mailing Address _____

Apt No _____

City _____

248.632.9505

State/Zip _____

20402 SNOWDEN CT

346

Detroit

48235

Date of Incident _____

Time _____

Location of Incident _____

10.17.2017

8:41 PM

1804 College
Detroit, MI 48205

Description of Incident

I CAME Home to find my locked gate kicked open so as to
dislodge it. I WAS IMMEDIATELY AFRAID SOMEONE HAD broken into my
HOME. Cautiously approaching the yard I noticed no one, no broken glass.
I tried to pull the gate closed it WAS off the hinges and smashed to the
ground. Difficult to close as it was stuck on concrete. Many other loss - Power

DESCRIPTION OF PROPERTY DAMAGE: Please attach repair estimates, invoices, proof of purchase, photos, or other
supporting documents. For food spoilage, please include a separate itemized list of each item of food spoiled and
documentation of cost.

ITEMS	MODEL/SERIAL NO	AGE	REPAIR COST	CLAIMED AMOUNT
Driveway Gate Panels		6 months	Strong arms do Pull If nothing, may do this job, not sure	100.00 + Home Depot
Food		Week old		150.00 MAX Cost Put (Price)
Mental Distress medical issues				

*Please note we evaluate food spoilage complaints based on the recommended guidelines from the U.S. Department
of Agriculture. Actual cash value (original cost less depreciation) is the basis for settlement on items not economically
reparable.

Have you contacted your insurance
carrier?

Name of Company or Agent _____

Telephone of Agent _____

Yes ☒No ☐

I understand that DTE Energy will review all documentaiont in support of the claim.

I certify that the foregoing is true and correct

Signature: DeMissa Watson

Date: _____

12.20.2017

Please return the completed Damage Claim Form with related information to:

DTE Energy

Damage Claims Management

Fax - 1-800-845-0351 Or

Email - Damage_Claims_2@dteenergy.com

December 20, 2017

To: DTE Damage Claims Management;

This letter is accompanying the attached claims form and it will also be mailed to you all. I do not have pictures of the food loss. I do have documentation that I can email to you all as it relates to the business license and any medical equipment that you need proof of.

DTE Energy Employee came out to change out the electric meter. At this time my gate my purchase was locked (with a cable bike lock) in order to keep secure my chicken coops in my back yard. Let it be noted that DTE energy has never been denied entry onto the property. DTE Energy employee never left a door knob hanger stating that they were out and could not gain entry, to call immediately or to schedule a specified appointment. Instead the employee(s) kicked or pushed in my gate. Cut the electricity, kicked over or moved a metal garbage can onto the grass and when done cutting the line from the pole, the DTE Energy employee then tucked a letter of disconnect inside the security gate of the side door.

The gate was damages as it was smashed to the concrete. The metal ties were broken and the gate can not be made to stand leveled so as to open and close with ease. The framed panels are disfigured and are not secured and unmovable to the post onto which they were attached. The new stationary pole onto which one of the panels of the new gate was attached has been augmented so as not to hold a particle board space blocker in place, close to the house.

As a result of these actions:

1. Not putting a door hanger on the door to make immediate contact first, before disconnecting my services,
2. The disregard for trespassing laws when (he/she) decided to destroy my gate and lock in order to gain entry.
3. Illegally cutting off the electricity to my home which caused me physical harm by way of health related issues; inability to use medical devices (breathing machine)
4. Loss of food and food products (please see attached itemized list)
5. Inability to wash and launder clothing, store and cook food, bathe and live in a hospitable domestic atmosphere

6. Inability to use security alarm system, draining of batteries some of which need replacing and triggering of a police call by tripping alarm signals from door to fob to battery vs-vs

7. Death of fish and bacteria in tank in tank located in basement area due to no electricity to run the immersion heater.

8. Extreme mental stress by threat of impending danger to my person and my property due to theft and or great physical harm not excluding mugging, rape, possible loss of life both outside and inside of home. The inability to charge landline cordless phone and cellular device posed a great endangerment as this is a high crime area. There was also my inability to contact: Police/EMS for security and health related issues due to dead devices.

9. Inability to make doctors and exacerbation of preexisting medical conditions which cause great pain, making walking and swelling of lower extremities take place during a moment of relief.

10. Loss of revenue by inability to generate income from my home business. No lights, no gas

Loss Food and Food Stuff

- 3. Butter
- 3. Steaks
- 1. Pack of Shrimp
- 2. 4 Large Packs of Vegetables
- 3. Silk
- 3. Eggs Large (18 Ct)
- 3. Lemons
- 1. Large Bag of Carrots
- 3. Grape Fruits
- 1. Pack of Cheese (2 lb)
- 3. Apple Juices
- 1. Orange Juice
- 1. Large Yogurt
- 2. Loaves of Sarah Lee Bread
- 3. Leeks
- 2. Roman Lettuce
- 3. Spinach
- 3. Green Onions
- 3. Onions
- 1. Large Container of Garlic

- 1. A1 Steak Sauce
- 1. Soy Sauce
- 1. Stone Ground Monster
- 1. Red Wine Vinegar
- 1. Baking Soda

This is all I can remember. I didn't have to much more that was of significance. Most items were purchased at SAMS Club

As for the other repairs and claims, should you all be willing to consider them; I do not have my receipts on hand for all of the items that I purchased. I certainly do not have the money, or time as I am experiencing health issues. I know these requests may seem trivial to you and perhaps you couldn't conceive the emotional and health related physical damage that has been done from that act of vandalism and interruption of resources but I tell you it is real.

1. Please fix my gate,
2. Please replace my food.
3. Provide me with employment at DTE Sterling Heights Call Center and that will solve the loss of income issue. Work with my health issues and offer me supreme benefits including health and dental. Work with my schedule and perhaps even allow me to work from home. If you all actually give me a job and it pays well, with stock options and education, I wouldn't ask for anything else except that you all fix the fence.
4. Provide me with employment which provides a premium gym membership with use of the sauna, whirlpool and gym, this will go a long way in helping to aid in my recovery, reduce stress.

You may be wondering am I serious? YES! Very much so.

Please Consider: If you do the two things listed below I will respectfully withdraw my other request.

1. Place me in DTE with great paying position with tenure and full benefit package. (Allow me to work from home if possible) Work with my current limitations concerning my medical issues as I feel my health can be bettered and some issues alleviated with the reduction of stress and increased health issues caused as a result of this incident and
2. Fix my fence. I believe the fence can possibly be fixed without purchasing new materials. I am not sure.

Thank You,


Denisessa Watson

248 632-9505

